

DIGITAL COMPETITION TERMS & CONDITIONS

1. Promoter

This promotion is conducted by:

Redland Bay Village

131 – 133 Broadwater Terrace, Redland Bay 4165

("Promoter")

2. Competition Details

- The specific details of each promotion, including but not limited to:
 - Promotion Name;
 - Entry Period;
 - Prize Description;
 - Total Prize Value;
 - Draw Date;
 - Winner Notification Method;
 - Prize Collection Requirements;
 - Entry Method; and
 - Any special conditions applicable to the promotion,will be specified in the relevant promotional material, competition entry page, website, social media post and/or online Entry Form ("Promotion Details").
- By entering a promotion, entrants agree to be bound by these Terms & Conditions together with the applicable Promotion Details.

3. Eligibility

- Entry is open to Australian residents aged 18 years and over.
- The following persons are not eligible to enter:
 - Tenants of the Promoter;
 - Employees of Tenants of the Promoter;
 - Contractors engaged by the Promoter and their employees; and
 - Immediate family members of any of the above, including spouses, de facto partners, parents and children.
- The Promoter reserves the right to verify the eligibility of any entrant at any time.

4. Entry Conditions

- Unless otherwise stated in the Promotion Details:
 - Only one (1) entry per person is permitted.
 - Entries must be submitted in accordance with the entry instructions outlined in the Promotion Details.
 - Entrants must provide current and accurate contact information.
 - Incomplete, illegible, misleading or fraudulent entries may be deemed invalid.
- The Promoter accepts no responsibility for late, lost, incomplete, incorrectly submitted or misdirected entries.

5. Prize Conditions

- Prize details will be specified in the Promotion Details.
 - Unless otherwise stated:
 - Prizes are not transferable, exchangeable or redeemable for cash.
 - Prizes must be accepted as awarded.
- The Promoter reserves the right to substitute a prize with another prize of equal or greater value, if necessary, due to circumstances beyond its reasonable control.
- The Promoter is not responsible for any costs associated with accepting or collecting a prize unless expressly stated in the Promotion Details.

6. Prize Collection

- Prizes must be collected from the Centre or another location nominated by the Promoter unless otherwise specified in the Promotion Details.
- Entrants should consider their ability to collect the prize before entering the promotion.
- The Promoter will not be responsible for any travel, accommodation, freight, postage or other expenses incurred in connection with prize collection or redemption.
- If a prize is not collected within the timeframe advised by the Promoter, the prize may be forfeited and a redraw conducted at the Promoter's discretion.

7. Winner Selection and Notification

- Winner selection will be conducted in accordance with the Promotion Details.
- The draw will be conducted by a representative of the Promoter or Centre Management.
- The Promoter's decision is final, and no correspondence will be entered into.
- Winner(s) will be notified using the contact details provided at the time of entry.
- Every reasonable effort will be made to contact the winner.
- If a winner cannot be contacted within forty-eight (48) hours of the first notification attempt, the prize may be forfeited and a redraw conducted.

8. Publicity

- By accepting a prize, a winner agrees to participate in reasonable promotional activities related to the competition.
- This may include the publication of the winner's name, photograph and/or likeness on the Promoter's website, social media channels, digital platforms and marketing materials without further compensation, unless prohibited by law.

9. Disqualification

- The Promoter reserves the right to verify the validity of entries and to disqualify any entrant who:
 - Provides false, misleading or inaccurate information;
 - Tampers with the entry process;
 - Breaches these Terms & Conditions;
 - Uses automated entry software, bots, scripts or similar methods;
 - Creates multiple identities, accounts, email addresses or phone numbers to obtain additional entries;
 - Engages in fraudulent, unlawful or improper conduct; or
 - Acts in a manner inconsistent with the spirit of the promotion.
- If a winner is found to be ineligible or in breach of these Terms & Conditions, the Promoter may withdraw the prize and conduct a redraw.

10. Privacy

- By entering the promotion, entrants consent to the collection, storage and use of their personal information by the Promoter for the purposes of:
 - Administering the promotion;
 - Contacting entrants regarding the promotion;
 - Verifying eligibility;
 - Delivering prizes; and
 - Marketing and promotional activities relating to the Promoter and its retailers.
- Personal information will be handled in accordance with applicable privacy legislation.
- Entrants may request access to personal information held about them by contacting the Promoter.

- Failure to provide required information may result in an entry being deemed invalid.

11. Liability

- To the fullest extent permitted by law, the Promoter excludes all liability for any loss, damage, injury, expense or disappointment suffered by any entrant arising from:
 - Participation in the promotion;
 - Acceptance, use or misuse of a prize; or
 - Any technical or administrative issues associated with the promotion.
- Nothing in these Terms & Conditions excludes, restricts or modifies any rights or remedies available under the Australian Consumer Law or any other legislation that cannot lawfully be excluded.

12. Variation, Suspension or Cancellation

- The Promoter reserves the right to amend these Terms & Conditions, suspend or cancel a promotion at any time if circumstances arise beyond its reasonable control or where required by law.
- Any changes will be communicated through the Promoter's website and/or relevant promotional channels.

13. Social Media Disclaimer

- This promotion is in no way sponsored, endorsed, administered by or associated with Facebook, Instagram, Meta or any other social media platform.
- By entering the promotion, entrants release Facebook, Instagram, Meta and any other social media platform from any liability relating to the promotion.

14. Acceptance of Terms

- Participation in any promotion conducted by the Promoter constitutes acceptance of these Terms & Conditions and the applicable Promotion Details.